Patient Highlight September Birthdays Caregiver Highlight

Matchmaking Moment Clinical Corner Available Shifts

# ATLANTIC CARE SERVICES September NEWSLETTER



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### Caregiver Celebration

On August 3rd we held our first ever Caregiver Celebration! We enjoyed dinner and dancing while recognizing all of our incredible caregivers. We awarded our caregiver of the year, Toni Ross, with a \$5,000 check and our first ever Ethan Garza Lighthouse Award. This award was given to Toni in honor of the compassion, dedication, and care she provided to one of our patients, Ethan Garza, up until his passing last year. She became an important part of his family and it was an honor to see Ethan's mom, Heather Garza, and the rest of his family present the award to Toni. To see photos and videos from the event you can visit our social media pages!

Facebook - Atlantic Care Services LLC Instagram - @atlanticcareservices1

### **Holiday PTO**

As the holidays are fast approaching, we want to remind our nurses that PTO requests must be submitted by October 1st, 2024. We want to accommodate all of your requests while keeping our patients safely staffed! Requests can be sent to the following email address - scheduling@atlanticcareservices.com.



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### AMFC Update

We are happy to announce that the training requirements for family members have been finalized. Now that these are set, we will be starting family members in our custom training program over the next few weeks. We have also learned that any income earned from participating in this program will count towards a patients Medicaid eligibility. You can contact our Referral and Intake Manager, Alix Cohen, through our main line with any questions you may have.

### **Upcoming Office Closures**

Our offices will be closed on Monday, September 2nd, in honor of Labor Day. If you need to reach us you can still call our main line at 407-270-5501 to speak with an on call employee.

### Gandhi Day of Service

On Saturday September 7th, starting at 9am, a group of our internal employees will be helping the US Hunger organization and the Indian American Chamber of Commerce reach their goal of packaging 200,000 meals for children in need. We invite all of you to join us in surpassing this goal! You can learn more about participating at www.iaccorlando.com.



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## Navigating the Complicated World of Medicaid Eligibility

To qualify for Medicaid a patient must meet certain qualifications determined by the state of Florida. Listed below are a few options that have skilled nursing benefits

### FL APD MedWaiver

- government funded program that provides home and community based services and Mediciad to those who qualify
- we encourage all families to apply for the Med Waiver as soon as possible
- the waitlist is adjusted based on acuity, funding, and patient needs
- no income guidelines
   Supplemental Security Income (SSI)
- income based
   Temporary Assistance for Needy Families (TANF)
- Otherwise known as DCF/food stamps
- income based

Elderly and disabled permanently disabled adult over 18 with special needs (LTC plans)

• income based





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### SOBRA

 medically fragile children up to age 1 otherwise known as emergency Medicaid

Healthy Kids - CHIP Title XXI - FL KidCare

- Ages 15 to 18
- Serving families with up to 200% of the federal poverty level
- Has a premium based on income
   MediKids CHIP Title XXI FL KidCare
- Ages 1 to 4
- Serving families with up to 200% of the federal poverty level
- Has a premium based on income

Helpful Websites

Medicaid Choice Counseling https://flmedicaidmanagedcare.com/health/comparehea lthplans

Medicaid Eligibility at a Glance https://www.benefits.gov/benefit/1625

TANF (DCF)

https://myaccess.myflfamilies.com/AmIEligible/AEHIH



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### LTC Plan Eligibility

https://ahca.myflorida.com/medicaid/medicaid-policyquality-and-operations/medicaid-policy-andquality/medicaid-policy/federal-authorities/federalwaivers/florida-medicaid-s-covered-services-andwaivers

### KidCare

https://ahca.myflorida.com/medicaid/medicaid-policyquality-and-operations/medicaid-policy-andquality/medicaid-policy/program-policy/florida-kidcaretitle-xxi-children-s-health-insurance-program-chip

### APD Waiver

https://apd.myflorida.com/customers/application/

If you find yourself confused with your family's Medicaid eligibility, please contact Medicaid to determine what other options you may have for your medically fragile child. Medicaid Choice Counseling is a great option to review plans available in your area! Over the next few months, we will share even more resources with you all. Please call our main line at any time to discuss questions you may have!



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Savannah was born at 23 weeks weighing only 14 ounces and measuring at 11 inches tall. She will be turning 3 this month! Savannah is a very active little girl, she loves to be in the pool and in her walker. She also enjoys playing with legos and listening to music. Savannah has a fur sibling named Milo that she loves to play with. Savannah and her family have a great nurse, Diana, that they love to work with as she provides such great care! You can see them together in the picture below. We are so thankful for the opportunity to meet and help care for such a sweet girl!

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Amanda N.

Arianna J.

Brenda C.

Daira R.

Dennissa R.

Glenda R.

Gia R.

Jaime G.

Juan D.

Julio M.

Jennifer P.

Maria F.

Maria R.

Natasha N.

Nilvelisse O.

Nitza D.

Shakayla B.

Sheila L.

Vanessa R.

Yoav D.

Ana C.

Brittney H.

Caroline C.

Chrissy P.

Faith L.

Ileana F.

Isie J.

Jayden P.

Jonalor A.

Keisha A.

Julio T.

Ludy A.

Maria A.

Marie F.

Nassuze C.

Omaira R.

Rose V.

Silied C.

Urve C.

Allysandra F.

Barbara R.

Bryan S.

Cristian G.

Cherline J.

Fernando O.

Jayne H.

Karia S.

Jenny D.

Kristian C.

Leonel D.

Martha C.

Namibia M.

Nancy A.

Omayra A.

Rosairys B.

Sime U.

Tamille S.

Woody C.

Angel N.

Brandon R.

Belinda S.

Cansica M.

Chelica G.

Danica S.

Geraldine L.

Gloria G.

Jeannette S.

Jeneva D.

Kristian K.

Laettney S.

Melba S.

Mercedes P.

Pamela M.

Rachelle L.

Savannah H.

Stephanie W.

Tiffany A.

- · · · ·

Zenaida A.



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evin Joayza Narkan

This month we are excited to recognize our July caregiver of the month, Kevin! This month also marks Kevin's one year work anniversary with Atlantic Care Services! Since Kevin joined our care team he has shown immense dedication to his patients, he is always willing to help when they need it. The patients families speak very highly of Kevin, appreciative of how knowledgable he is and the great care he provides. Our internal team also gives high praise to Kevin. During the voting process they talked about how pleasant he is to work with and how this would be a well deserved win. Thank you so much for all of you hard work Kevin, we are so grateful to have you as part of our team!

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## Matchmaking Moment



This month we would like to introduce you to Lucila! Lucila has been a nurse for over 12 years! She graduated nursing school from John Dewey University and has experience working in home care, assisted living facilities, and nursing homes. Her favorite part about being a nurse is meeting new people and making their life a little happier with her help and knowledge as a caregiver. Lucila enjoys always finding



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new opportunities to educate herself and learn from others. In her free time she enjoys spending time with her daughter and taking walks outside. She also loves a relaxing day watching Netflix, traveling to new places, and going to church.

"I consider myself to be a people person and I love what I do for a living. I cannot wait to work with you!" 
Lucila

Lucila is available to work nights Monday - Friday in the Orlando area. Her skills include gtube, trach, and vent. If you would like to set up a meet and greet with Lucila please call our main line at 407-270-5501!

"Lucila is a one of a kind nurse. She has a heart of gold when it comes to taking care of Savannah. She treated Savannah like she was one of her own children. There are so many words that can describe Lucila... kind, courteous, gentle, patient, loving, too many to chose from. She wasn't just a nurse she became part of our family." - Gail, Savannah Harripaul's mother, describing her experience with Lucila before Lucila made the change to night shift



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### Infection Control and Prevention

Infection control and prevention is an important topic that requires attention and helps keep our caregivers, patients, and families safe and healthy. In preparation for the upcoming respiratory illness season, we are excited to share some tips for preventing infection within yourself and those around you.

We have all heard how important it is to keep our hands clean, and to clean them often. The Centers for Disease Control (CDC) reports hand hygiene as the number one way to prevent the spread of infection. The World Health Organization (WHO) has created a list of moments in which we should be using hand hygiene. Now these are not the only times where hand hygiene is vital to infection prevention, but, these are the top four instances of patient care where one may forget to implement hand hygiene.

- 1 Before and after touching a patient or family member.
- 2 Before and after any procedure that requires clean technique. Examples include g-tube or trach care, administering medication, prior to suctioning, or prior to starting/stopping a feeding.
  - 3 After body fluid exposure. Examples of body fluid include urine, saliva, secretions, sweat, and blood.



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4 - After touching a persons surroundings. Examples include changing the patient's linens, touching a doorknob, or helping a patient with their communication device.

Although hand hygiene is the most important tool we have, there are many other ways we can keep everyone healthy and safe during this season.

- Practice respiratory hygiene and cough etiquette, and encourage others to do the same. If you have to sneeze or cough, please direct your face toward your elbow and then immediately perform hand hygiene.
- If you experience persistent symptoms, or other signs of infection, please isolate yourself from others and shared spaces. If you are scheduled to work please contact us before going to your shift. If you become aware of illness in your patient or a family member please inform us as soon as possible.
- Clean and disinfect high traffic areas including vital sign assessment tools, doorknobs, handles, buttons, countertops, assistive devices, and communication devices.

We are deeply committed to helping keep our patients, families, and caregivers healthy so please share this information with those around you and stay safe!

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Listed below are available shifts for the month of September, for both adults and pediatrics. If you are interested in any of these shifts, please call the office main line at 407-270-5501. Shifts are subject to change and pay rates vary from case to case.

### Adults

Skills	Location	Days / Times
Gtube / Trach / Vent	Oviedo 32765	Friday & Saturday 11pm - 7am Sunday 7am - 3pm
Gtube / Trach / Vent	Kissimmee 34741	Saturday 7am - 7pm Sunday 24 hrs Wednesday 7pm - 7am
Gtube / Trach / Vent	St Cloud 34772	Friday & Saturday 7pm - 7am Sunday 24 hrs
Gtube / Lifting	Winter Garden 34787	Sunday 8pm - 8am E/O Friday & Saturday 8pm - 8am
Trach / Vent	Alt. Springs 32714	Tuesday 7am - 7pm Wednesday 7pm - 7am
Gtube / Trach / Vent	Orlando 32828	E/O Saturday & Sunday 7am - 7pm Tuesday 7pm - 7am
Gtube / Males Only	Kissimmee 34758	Friday, Saturday, Sunday, & Monday 7pm - 7am Saturday & Sunday 7am - 7pm



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Gtube / Trach / Vent	Orlando 32825	Tuesday 6pm - 6am
Gtube / Trach / Cath	Palm Bay 32907	Tuesday 7pm - 7am Wednesday & Saturday 7am - 7pm
Gtube	Casselberry 32707	August 24th, 29th, and 31st September 7th
Trach / Vent	Ocala 34480	E/O Monday 7pm - 7am Saturday & Sunday 7pm - 7am
Gtube	Ocala 34476	Sunday - Saturday 10am - 6pm
Gtube / Trach	Newberry 32669	Tuesday 10am - 6pm
Duopa Pump / Jtube / Cath	Brandon 33511	Sunday 8am - 8pm Monday 24 hrs

### **Pediatrics**

Skills	Location	Days / Times
Cath / Spanish Speaking	Kissimmee 34758	Sunday 24 hrs



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Gtube / Spanish Speaking	Kissimmee 34746	Saturday & Sunday 24 hrs
Gtube / Trach / Vent	Kissimmee 34741	Sunday 7pm - 7am
Gtube	Orlando 32835	E/O Sunday 7am-7pm Saturday 7pm - 7am
Gtube / Vent	Kissimmee 34743	E/O Saturday 7:30am - 5:30pm
Gtube	Apopka 32703	E/O Sunday 7am - 7pm E/O Saturday 7am - 7pm
Gtube	Palm Bay 32908	Sunday, Monday, & Friday 7am - 7pm
Gtube	Orlando 32811	E/O Monday 4 - 10pm Tuesday & Friday 4 - 10pm Saturday & Sunday 7am - 7pm
Gtube / Trach / Vent	Alt. Springs 32701	E/O Friday 7pm - 7am
Gtube	Casselberry 32707	Sunday 7pm - 7am
Gtube / Trach / Cath	Davenport 33897	Sunday 7pm - 7am



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Gtube	Melbourne 32940	Monday 4:30pm - 11:30pm Thursday 4:30pm - 1:30am
Gtube	St Cloud 32773	Sunday 7am - 7pm
Gtube / IV/PICC	Merritt Island 32953	E/O Saturday & Sunday 7am - 7pm Sunday 7pm - 7am
Gtube	Orlando 32835	Saturday 24 hrs
Med Management	St Cloud 34771	Sunday 7am - 7pm
Gtube	Apopka 32703	E/O Saturday & Sunday 7am - 7pm
Gtube / Trach / Vent	Apopka 32703	Monday - Wednesday 7pm - 7am Saturday & Sunday 24 hrs
Gtube	Winter Garden 34787	Sunday 6am - 6pm
Gtube	Oviedo 32765	Saturday 7pm - 7am Sunday 24 hrs
Gtube / Trach	Orlando 32824	Sunday 7pm - 7am
Gtube / Trach / Vent	Sanford 32773	Friday 7pm - 7am Sunday 7am - 7pm



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Gtube	Orlando 32822	E/O Saturday & Sunday 7am - 7pm
Gtube / Vent	Orlando 32824	Monday, Tuesday, & Wednesday 7pm - 7am
Cath	Melbourne 32901	E/O Wednesday & Thursday 6:30am - 6:30pm
Gtube / Trach / Vent	Champions Gate 33896	Saturday & Sunday 6pm -6am
Gtube / IV/PICC	Davenport 33896	Sunday & Monday 10am - 7pm E/O Friday & Saturday 10am - 7pm
Gtube / Trach	Kissimmee 34744	E/O Saturday & Sunday 7am - 7pm
Gtube / Bipap	Deland 32720	E/O Friday 7pm - 7am E/O Saturday & Sunday 7am - 7pm & 7pm - 7am
Gtube / Bipap / Vent	Leesburg 34748	Friday 7pm - 7am Saturday & Sunday 7am - 7pm
Gtube / Trach / Cath / Spanish Speaking	Clermont 34711	Friday & Saturday 7pm - 7am
Gtube	Ocala 34472	Friday & Sunday 7am - 7pm Saturday 11am - 7pm
Gtube	Dade City 33523	Monday - Friday 7am - 7pm

